



Return Request Form

Return Procedure

To initiate a return, please contact customer service at 1-877-927-8777. Alternately, fill out this Return Request Form and fax it to 972-422-5645. Please allow 24 hours for faxes to be processed. Faxes received within 60 days of receiving the order extend the return window through the completion of the return. Customer service will issue a R/A to validate your return. You may return the product using the carrier and level of service of your choice. Returned products must be in excellent sellable condition and in the original packing, including the packing slip. You may submit a copy of the original packing slip if you wish to keep the original for your records. The return label must be addressed as follows unless otherwise instructed:

Trampoline Returns

Attn: (insert your R/A/ number here)
3970 Lindbergh Drive
Addison, TX 75001

Please include a copy of your Return Request Form or your packing slip inside the box to facilitate your return processing. Allow approximately 48 hours for your return to be processed once received.

Customer Info

Name:	_____
Street:	_____
City:	_____
State:	_____ Zip: _____
Phone:	_____
Phone:	_____
E-mail:	_____

Order Info

R/A #:	_____
Order #:	_____
Tracking:	“X” the number(s) in question
_____	_____
_____	_____
_____	_____
_____	_____

Shipment Info

“X” the appropriate description.
The shipment arrived:

- ___ Damaged
- ___ Opened
- ___ Missing parts
- ___ Wrong part shipped
- ___ Wrong part ordered

Customer Comments: _____

