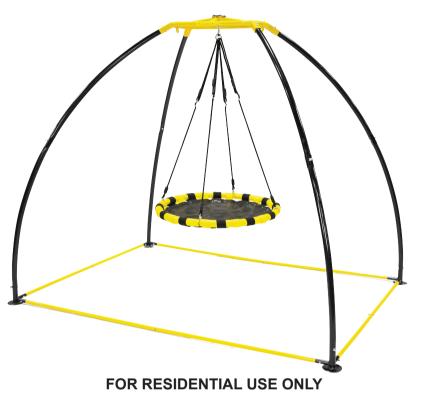


**MODEL: JKBKUFO-V2** OWNER'S MANUAL ASSEMBLY, INSTALLATION, CARE, MAINTENANCE AND USER INSTRUCTIONS



# 

- This product is designed to be used by children ages 6+.
- Maximum weight is 150 lbs. (68kg). Only one user at a time on the swing.
- Carefully read this entire instruction manual before you start to assemble or use this swing set.
- You must follow all instructions and warnings while using this equipment.
- Do not use this swing on hard packed soil, concrete or any kind of hard surface.
- This equipment must be anchored. You should consult your local contractor regarding the best way to anchor the product at your location of installation.
- Assembly requires at least two adults.

# Save this instruction manual for future reference

## INTRODUCTION

Dear Valued Customer,

Congratulations on your Jumpking Backyard UFO Swing purchase! Please read and completely understand the contents of this owner's manual. This manual contains specific instructions and warnings that must be followed to prevent injuries.

This swing is for residential use only. This swing is NOT intended for public or commercial use. The warranty will be voided if the swing is used in a commercial application.

The product is designed for use by children, the ages of 6+. Children must NOT play on this swing until it is properly assembled and inspected by an adult. Adult supervision is required at all times while children are playing on the equipment. Do not allow children under six (6) years old to be near during the assembly of this product due to choking hazards of small parts.

The equipment must be installed on level ground. Uneven ground must be leveled prior to installation. Installation on sloping or uneven ground will put stress on the joints, causing the unit to become loose and unstable which may result in serious injuries. You must ensure there are no obstructions or structures (e.g. electrical wires, branches, house, fence and garage) within six (6) feet from the equipment.

The Consumer Product Safety Commission's Outdoor Home Playground Safety Handbook recommends to install and maintain the swing equipment over at least 9 inches of wood chips, mulch or shredded rubber (for equipment up to 8 feet high) or sand or pea gravel (for equipment no more than 5 feet high) as shock absorbing material. Dirt and grass, which are the most prevalent surfaces under home playground equipment, do not adequately protect children from serious head injuries. Install protective surfacing at least six feet in all directions from play equipment. For the swing, the surface should extend, in back and front, twice the height of the suspending bar. Do not install your UFO swing set over a hard surface, e.g. asphalt, concrete, packed earth, tile or brick floor. Please refer to extracts from the CONSUMER PRODUCT SAFETY COMMISSION'S OUTDOOR HOME PLAYGROUND SAFETY HANDBOOK contained in this manual for further details.

Do not allow children to use the product during windy or wet weather conditions. The product must be anchored into the ground to prevent movement and to make the swing set more stable during use. You should consult a local contractor about ways to anchor the product at your location.

The equipment must be checked before each use and maintained regularly. This includes, but is not limited to inspecting the play set for cracks, excess wear, missing parts, loose connections and for overall integrity. When the equipment shows any signs of weakness or damage, you must stop using the play set immediately, properly store the set or restrict access by users until the condition is resolved.

If you experience any problems with your product, do not return to the store. For customer service, please call 1-877-927-8777 Monday-Friday 9:00am-5:00pm Central Time or visit www.jumpking.com

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# /!\_\_\_\_\_WARNING READ ALL INSTRUCTIONS BEFORE ASSEMBLING OR USING THIS EQUIPMENT

### AGE LIMIT

- Maximum user weight is 150 pounds (68kg).
- The UFO swing is designed for children over six (6) years of age. Use by younger children can result in injury.
- On-site adult supervision is required at all times for children of all ages.
- Do not allow use by children with any physical condition that may affect his/her ability to use this equipment safely.

### **BEFORE YOU BEGIN**

- Carefully read all instructions in this manual before assembling and using this product.

- The unit must be assembled by adults. Heavy duty working gloves must be worn to avoid injuries during assembly.
- Children must not use the equipment until it is properly assembled and anchored.
- Adult supervision is required during the use of this equipment at all times.

- Unpack all parts. Take a complete inventory of all parts and hardware using the parts and hardware lists in the following pages. If any parts are missing, do not return to the store. Please call customer service toll-free number listed on the cover page for assistance. Store the product back in the original box and do not begin to install until all parts are obtained.

#### LOCATION OF UFO swing

- The equipment must be placed more than six (6) feet (1.8 meters) from any structures or obstructions, including but not limited to buildings, fence, garage, trees, laundry lines, electrical wires. Children can be seriously injured running or swinging into obstacles.

- The UFO swing must be installed on level ground. Uneven ground must be leveled prior to installation. Installation on sloping or uneven ground will put stress on the joints, causing the unit to become loose and unstable which may result in serious injuries.

- Remove any tripping hazards from the safe play area, such as roots, tree stumps, rocks, landscaping, sprinkler heads, railroad ties, plumbing and electrical connections.

Do not install your UFO swing over hard surface, e.g. asphalt, concrete, packed earth, tile or brick floor. A fall onto a hard surface can result in serious injury or death to the user. The following is a list of recommended ground covers from the Consumer Product Safety Commission:

OMPRESSED DEPTH
9" (22.8 cm)
12" (30.48 cm)
12" (30.48 cm)
12" (30.48 cm)

The Consumer Product Safety Commission's Outdoor Home Playground Safety Handbook recommends to install and maintain the swing equipment over at least 9 inches of wood chips, mulch or shredded rubber (for equipment up to 8 feet high) or sand or pea gravel (for equipment no more than 5 feet high) as shock absorbing material. Dirt and grass, which are the most prevalent surfaces under home playground equipment, do not adequately protect children from serious head injuries. For swings, the surface should extend, in back and front, twice the height of the suspending bar. You should consult a local contractor about ways to secure the product in your location. Do not install your UFO swing over hard surface, e.g. asphalt, concrete, packed earth, tile or brick floor. Please refer to the CONSUMER PRODUCT SAFETY COMMISSION'S OUTDOOR HOME PLAYGROUND SAFETY HANDBOOK for detailed guidelines to prevent injuries from falls and other hazards on public and home playgrounds.

### WARNINGS ON ANCHORING

The product must be anchored into the ground to prevent movement and to make the swing more stable during use.

Some consumers want an anchoring system that allows the product to be moved to different locations. Other consumers want to keep their swing set in a permanent location.

There are different types and different methods of anchoring this product. Jumpking does not make a specific anchoring recommendation as each consumer's need and conditions can vary.

It is highly recommended that you seek the opinion from a local licensed contractor on the best way to secure the swing in your location. Whatever method you prefer for your location, an anchoring system for this product should be used at all times.

All anchoring devices must be places below the level of the playing surface to prevent tripping or injury resulting from a fall.

#### WEATHER CONDITIONS

- DO NOT use this equipment if the swing seat is wet. Use the swing only when it's clean and dry. If the swing is wet, the user could slip and suffer injuries.

- Please be aware of weather conditions when using the equipment. If it is too windy, users could lose control and suffer injuries. The UFO swing must be properly anchored, stored away or restricted from use during inclement weather such as heavy winds or severe weather storms. You should consult a local contractor about ways to anchor the product at your location.

#### PLAY SUPERVISION

- DO NOT allow more than one child to play on the swing at any one time.

- DO NOT allow children to walk too close to moving parts. ALWAYS keep a safe distance to avoid being struck by other children while playing on swing.

- DO NOT allow children to twist the swing chains or ropes, or loop them over the top support bar as this may reduce the strength of the chain or rope.

- DO NOT swing empty seat as this may cause injuries.

- ALWAYS guide children to sit in the center of swinging part, with their full weight placed in the seat center and holding on to the swing chains or ropes.

- DO NOT allow children to jump off the equipment while it is in motion. ALWAYS come to a full stop before dismounting.

- DO NOT allow children to climb on structural parts (e.g. legs, top bar). These are structural components and are not designed for play.

- ALWAYS prevent access and secure from any unauthorized use when there is no adult supervision.

DO NOT allow pets or other animals near the equipment to prevent damage or injuries.

#### **INSPECTION PRIOR TO EACH USE OR DAILY INSPECTION**

- DO NOT use the equipment if any bolts or nuts are missing or loose. ALWAYS check to ensure the equipment and all parts are well secured and stable before each use.

- ALWAYS clear the play area of any rocks, sharp objects or any materials that could be potentially hazardous to users.

- DO NOT attach items to the equipment that are not specifically designed for use with the equipment, including, but not limited to, jump ropes, clothesline, pet leashes, cables and chains as they may cause choking hazards.

- The steel parts used in your product are subject to normal wear. Gradual deterioration of the material will occur, the speed of which will depend on the level of exposure to UV rays, airborne pollution, outdoor weather conditions such as rain and wind and the amount of use. You must inspect the equipment prior to every use. This includes, but is not limited to inspecting the swing for cracks, excess wear, missing parts, loose connections and for overall integrity. When the swing shows any signs of weakness, you must stop using the swing immediately, properly store the set or restrict access by users until the condition is resolved.

- Verify that the suspended climbing ropes, chain or cable are secured at both ends and tightened, so that there is no loose ropes, chain or cable hanging that can result in choking hazard.

- The maximum fall height for the product was 82 in.

When conducting inspections, it is recommended that you use the Maintenance Schedule and Outdoor Home Playground Safety Checklist provided by the US Consumer Product Safety Commission in the Outdoor Home Playground Safety Handbook. This is available online at the following link: https://www.cpsc.gov/s3fs-public/324.pdf

## **CARE & MAINTENANCE INSTRUCTIONS**

- Inspect all nuts and bolts twice monthly during the usage season for tightness and tighten as required. It is particularly important that this procedure is followed at the beginning of each season.

- Oil all metallic moving parts monthly during the usage period.

- Sand rusted areas on metal tubing and repaint using a non-lead-based paint meeting the requirements of Title 16 CFR Part 1303.

- Check swing seats, ropes, cables and chains monthly during usage season for deterioration. Replacements should be made in accordance with the manufacturer's instructions.

- Check all coverings for bolts and sharp edges twice monthly during usage season to be certain that they are in place and replace when necessary. It is especially important to do this at the beginning of each new season.

- Do not use when the temperature drops below 32 degrees F (0 degrees C); remove and store the swing indoors.

#### At the beginning of each play season:

- Tighten all hardware.

- Lubricate all metallic moving parts per manufacturer's instructions.

- Check all protective coverings on bolts, pipes, edges, and corners. Replace if they are loose, cracked, or missing.

- Check all moving parts including swing seats, ropes, cables, and chains for wear, rust, or other deterioration. Replace as needed.

- Check metal parts for rust. If found, sand and repaint using a nonlead-based paint meeting the requirements of 16 CFR 1303.

- Reinstall any plastic parts, such as swing seats or any other items that were removed for the cold season.

- Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as necessary.

#### Twice a month during play season:

- Tighten all hardware.

- Check all protective coverings on bolts, pipes, edges, and corners. Replace if they are loose, cracked, or missing.

- Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as necessary.

#### Once a month during play season:

- Lubricate all metallic moving parts per manufacturer's instructions.

- Check all moving parts including swing seats, ropes, cables, and chains for wear, rust, or other deterioration. Replace as needed.

#### At the end of each play season or when the temperature drops below 32°F

Remove plastic swing seats and other items as specified by the manufacturer and take indoors or do not use.
Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as necessary.

#### **Disposal Instructions:**

- The owner is to disassemble and dispose of the playground equipment in such a way that no unreasonable hazards will exist at the time the playground equipment is discarded.

# **IMPORTANT CONSUMER INFORMATION SHEET**

The Consumer Product Safety Commission estimates there are about 200,000 playground related injuries involving children each year. Injuries involving this hazard pattern tend to be among the most serious of all playground injuries and have the potential to be fatal, particularly when the injury is to the head. The surface under and around UFO swing can be a major factor in determining the injury-causing potential of a fall. It is self-evident that a fall onto a shock absorbing surface is less likely to cause a serious injury than a fall onto a hard surface. UFO swing should never be placed on hard surfaces such as concrete or asphalt and while grass may appear to be acceptable it may quickly turn to hard packed earth in areas of high traffic. Shredded bark, mulch, wood chips, fine sand or fine gravel are considered to be acceptable shock absorbing surface when installed and maintained at a sufficient depth under and around playground equipment.

Table below lists the maximum height from which a child would not be expected to sustain a life-threatening head injury in a fall onto four different loose-fill surfacing materials if they are installed and maintained at depths of 6" (15.25CM), 9" (22.9CM), and 12" (30.5CM).

A LIFE	FALL HEIGHT IN FEE THREAENING HEAD INJUR		TED
TYPE OF MATERIAL	6" (15.25CM) DEPTH	9" (22.9CM) DEPTH	12" (30.5CM) DEPTH
Double shredded bark mulch	6" (15.25CM)	10" (25.4CM)	11" (27.94CM)
Wood Chips	6" (15.25CM)	7" (17.8CM)	12" (30.5CM)
Fine Sand	5" (12.7CM)	5" (12.7CM)	9" (22.86CM)
Fine Gravel	6" (15.25CM)	7" (17.8CM)	10" (25.4CM)

However, it should be recognized that all injuries due to falls cannot be prevented no matter what surfacing material is used.

We recommend that a shock absorbing material should extend a minimum of 6ft in all directions from the perimeter of stationary the UFO swing. However, because children may deliberately jump from a moving swing, the shock absorbing material should extend in the front and rear of a swing a minimum distance of 2 times the height of the pivot point measured from a point directly beneath the pivot on the supporting structure.

This information is intended to assist in comparing the relative shock-absorbing properties of various materials. No particular material is recommended over another. However, each material is only effective when properly maintained. Materials should be checked periodically and replenished to maintain correct depth as determined necessary for your equipment.

Note: The maximum fall height for this product is 7 feet. The minimum ground Clearance between the bottom of the suspended plays and the playing or ground service must be 8 inches.

This information has been extracted from the CPSC publication on" Playground Safety". You can obtain more information by sending a postcard to the: Office of public Affairs, U.S. Consumer Product Safety Commission, Washington, D.C.20207

# ANCHORING

There are different ways of anchoring the equipment, depending on the type of ground on which the equipment is to be installed. Make sure that all anchors are below ground level to prevent tripping.

You should consult your local contractor to decide the most appropriate way to anchor the equipment in your location.

# CARE AND MAINTENANCE CHECKLIST

#### AT THE BEGINNING OF EACH PLAY SEASON:

- Tighten all hardware.

- Lubricate all metallic moving parts per manufacturer's instructions.

- Check all protective coverings on bolts, pipes, edges, and corners. Replace if they are loose, cracked, or missing.

- Check all moving parts including swing seats, ropes, cables and chains for wear, rust or other deterioration. Replace as needed.

- Check metal parts for rust. If found, sand and repaint using a non-lead paint meeting the requirements of 16 CFR 1303.

- Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as needed.

#### TWICE A MONTH DURING PLAY SEASON:

- Tighten all hardware.

- Check all protective coverings on bolts, pipes, edges and corners. Replace if they are loose, cracked or missing.

- Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as needed.

#### ONCE A MONTH DURING PLAY SEASON:

- Lubricate all metallic moving parts per manufacturer's instructions.

- Check all moving parts including swing seat and ropes for rust or other deterioration. Replace as needed.

- Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as needed.

#### AT THE END OF EACH PLAY SEASON:

- At the end of each play season or when the temperature drops below 32 degrees F (0 degrees C).

- Remove swing seat and other items as specified by the manufacturer and take indoors or do not use.

- Rake and check depth of loose fill protective surfacing materials to prevent compaction and to maintain appropriate depth. Replace as needed.

As a general rule, maintenance should be performed at any time it is deemed necessary. DISPOSAL INSTRUCTIONS

- Please use care when disassembling the swing, when it is no longer in operational condition. Wear heavy duty working gloves to avoid injuries.

- Fully disassemble the entire swing before disposal. Do not leave partially disassembled parts in areas accessible by children.

- Should you wish to recycle the steel tubing, please take the frame to your local recycling center.

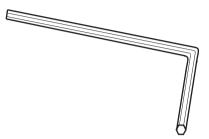
- Owners shall be responsible for maintaining the legibility of the warning labels.

Supervision	Be sure to always supervise children on play equipment.
Surfacing	Install a protective surface under and around play equipment to reduce the likelihood of serious head injuries.
	<ul> <li>For most play equipment, install protective surfacing 6 feet in all directions beyond the equipment.</li> <li>For swings, extend protective surfacing in front and back of the swing to a distance that is twice the height of the bar from which the swing is suspended.</li> <li>For tire swings, install protective surfacing outward from the swing equal to the suspension chain plus 6 feet.</li> </ul>
Types of Surfacing	Carpeting and thin mats are not adequate as protective surfacing. Maintain at least 9 inches of loose-fill material (see page 6) or use an ASTM F1292 rated material at the depth required for the equipment height.
	<ul> <li>Use wood mulch/chips, shredded rubber mulch, or engineered wood fiber for equipment up to 8 feet high;</li> <li>Use sand, pea gravel, or mulch products listed above for play equipment up to 5 feet high; or</li> <li>Use surface mats tested to provide impact protection equal to or greater than the height of the play equipment.</li> </ul>
Equipment Maintenance	Periodically check nuts, bolts, caps, swing seats, suspension ropes, chains, and cables and replace as necessary. Maintain loose-fill surfacing and surface mats.
Opening	Eliminate openings that can trap a child's head or neck, such as openings in guardrails or ladders. Openings should be smaller than 3½ inches to prevent entry of a small child's body, or larger than 9 inches to allow a child's head and body to slide completely through.
Ropes	Never attach jump ropes, clotheslines, pet leashes, or cords of any kind to play equipment. Anchor any climbing ropes at both ends. Remove drawstrings from children's clothes. Children can strangle on these.
Anchors	Bury or cover anchors with adequate surfacing material to prevent tripping. Play equipment should not tip over.
Guardrails or Barriers	Make sure that platforms and ramps over 30 inches high have guardrails or barriers to prevent falls.
Repair	Repair sharp points or edges on equipment that can cause injuries.
Upkeep of Hardware	Replace missing hardware, eliminate protruding bolts, and close "S" hooks that can cause injuries.

# **TOOLS NEEDED**

Please gather the following tools prior to assembling this equipment.

TOOLS INCLUDED:

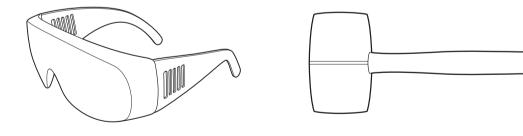


Description: Allen Key (Included)

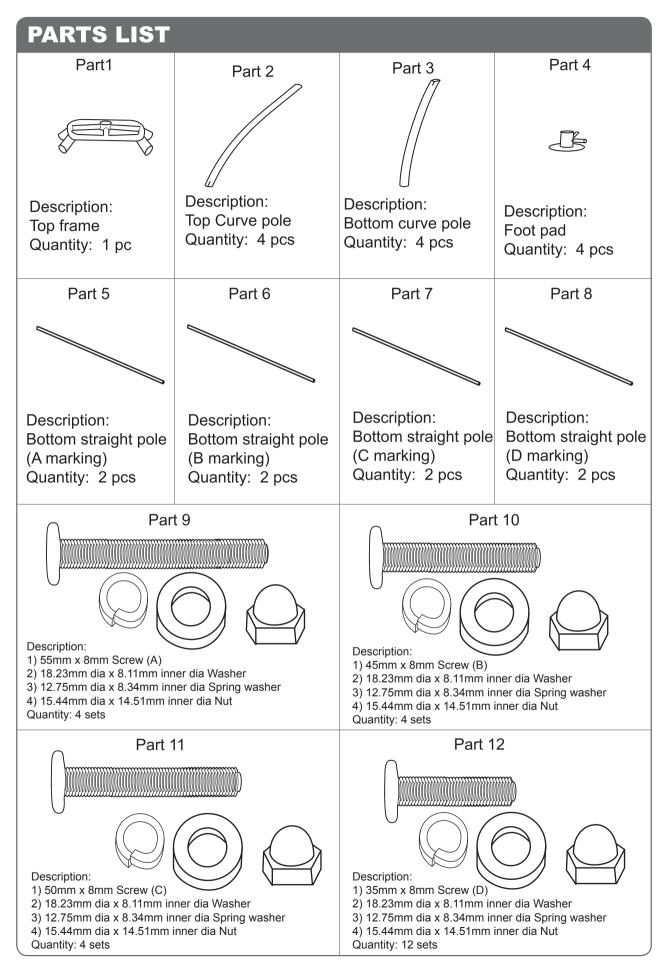
# TOOLS NOT INCLUDED:

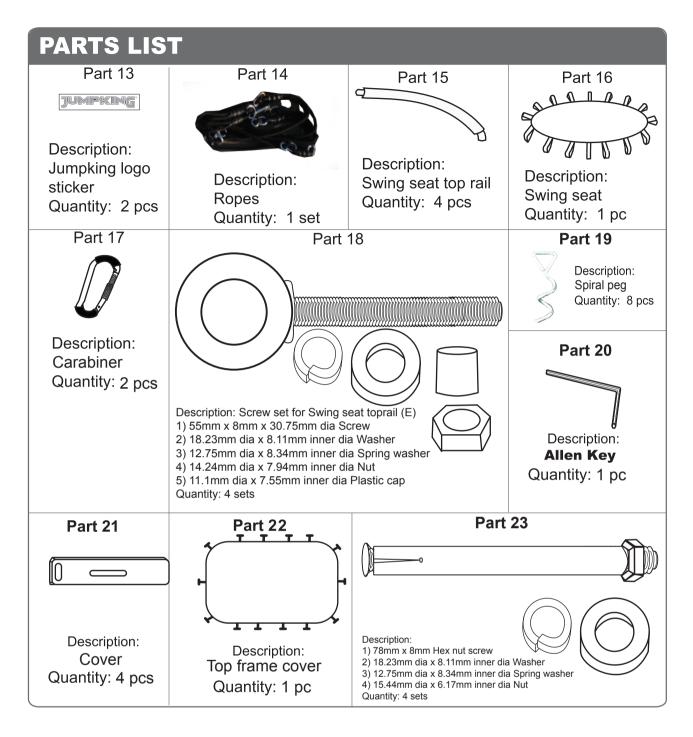


Description: Gloves



Description: Safety glasses Description: **Mallet** (May be needed for installing anchor)





#### **ASSEMBLY INSTRUCTIONS**

- Place the UFO swing on level ground and not less than 6ft (1.8m) from any structure or obstruction such as a fence, garage, house, overhanging branches, laundry line or electrical wires.

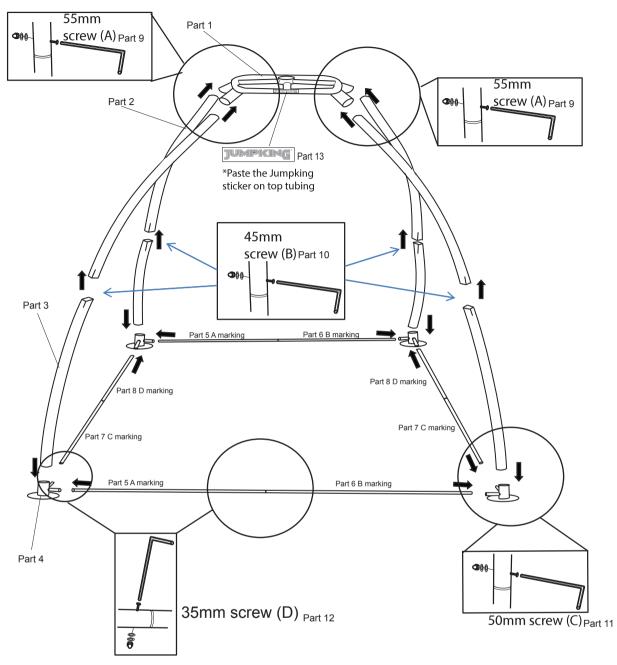
- Do not install the UFO swing over concrete, asphalt, packed earth or any other hard surface; a fall onto a hard surface can result in serious injury or death to the equipment user.

#### **TIGHTENING NUTS & BOLTS**

- For ease of installation, do not over-tighten the nuts initially when you are starting to assemble the equipment. This will allow for adjustments during installation.

- After you have finished assembling the main components of the swing, go back and fully tighten all nuts. Check the entire unit and make sure all parts are properly assembled before allowing children to use the UFO swing.

Frame assembly



Step 1 - Rectangular Base

- Connect Bottom straight pole (Part 5, A marking) with another bottom straight pole (Part 6, B marking) by inserting Screw D (Part 12) using Allen Key (Part 21) provided.

- Repeat Step 1 for parallel tubes (Part 5, A and 6, B marking)

- Next, connect bottom straight pole (Part 7, C marking) with another bottom straight pole (Part 8, D marking) by inserting Screw D (Part 12) using Allen Key (Part 21) provided

- Repeat Step 3 for parallel tubes (Part 7 C and 8 D marking)

- Next, connect the tubes (Part 5 A and 6 B marking), using Allen Key, to one side of foot pad (Part 4) and the other tube (Part 7, C and 8, D marking) to the other foot pad (Part 4), making an L shape, using another Screw D (Part 12).

- Repeat Step 5 for another L shape, and connect the two to form a rectangular base.

Step 2 - Top Frame

- Lay ceiling frame (Part 1) upside down with the tubes opening facing up.

- Using top curve poles (Part 2), connect it into the corresponding holes on ceiling frame (Part 1) by using 55 mm screw (A) (Part 9) with Allen Key.

- Once assembled, flip it back over.

Step 3 - Complete Frame Assembly

Have one person hold a side of the top frame, and the other, hold the side diagonal of it.
Have the first person take the assembled top frame and connect the leg they are holding (Part 2) with bottom curve pole (Part 3) and at the same time, connecting it with foot pad (Part 4) on rectangular base. DO NOT put in the screws yet.

- Once the first person has finished connecting the leg, have them hold onto another leg to ensure safety.

- Next, have the person diagonal repeat the same step, inserting the leg they are holding (Part 2) with another bottom curve pole (Part 3) and at the same time, connecting it with the diagonal foot pad on rectangular base (Part 4).

- Repeat instructions for the remaining two legs of bottom curve poles (Part 3).

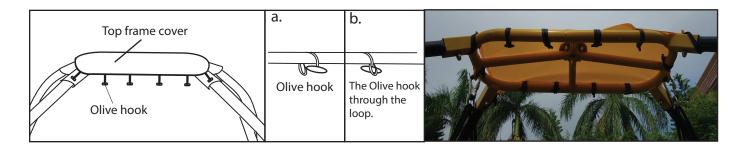
- Now, go back and using 45mm screw (B) (Part 10), screw in (the already connected) Top and bottom curve poles (Part 2 & Part 3) together using the Allen Key provided.

- Repeat for all 4 legs.

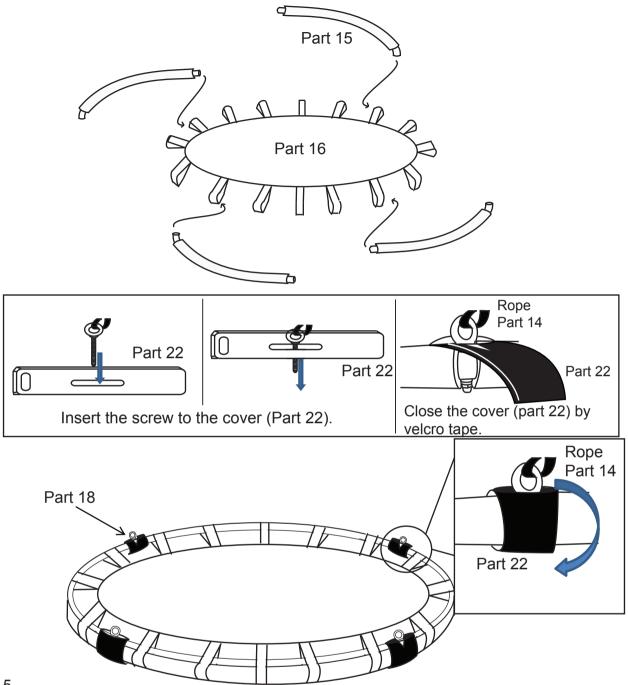
- Next, using 50mm screw (C) (Part 11), screw in (the already connected) Top and Bottom curve poles (Part 3 and Part 4) together using Allen Key provided.

Step 4 - Assembly the top frame cover

- Follow the diagrams below to assembly the top frame cover (part 23).



# Swing Seat assembly



# Step 5

- Using swing seat rail (Part 15), slowly insert it through any webbing on seat surface (Part 16), being careful to insert it thoroughly through every webbing.

- Continue looping the 3 remaining swing seat rails (Part 15) until they are looped within the webbing - Next, take the larger swedge on seat rail (Part 15) and connect it with the smaller swedge on the next one, until all are connected, making a full connected circle frame.

- Insert the screw (Part 18) into the center hole of cover (Part 22).

- Take ropes (Part 14) and loop it through screw set for swing seat toprail (Part 18) (4 Sets).

- Take screw sets with ropes connected (Part 18) and insert them to the corresponding holes where swing seat toprail (Part 15) align with each other, and screw them together using the provided Allen Key.

- Close the cover (Part 22) by velcro tape.

- Take each carabiner and attach it to the round ring (Pre-Assembled on rope).

# **Complete Swing Set**





**Front & Back Motion -** Connect one carabiner to the left hook, and the other to the right hook, to create a "swinging" motion



Please note- you must maintain a minimum of 8 inches of ground clearance.

# ANCHORING

The following anchoring options may be considered:

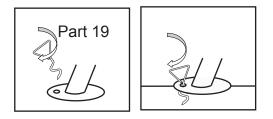
#### Spiral Peg

- If your soil is hard (clay, etc.), the spiral peg may be suitable.

- Be sure that the UFO swing is located on level ground.

- Twist the spiral peg into the ground until only the end with the hook is above the ground and next to the leg. Insert the hook into the bottom opening of the leg.

Ensure that the hook is secured onto the leg opening.



#### Hex Nut Screw (For permanent installation)

- Grounds with sandy soil (soft) condition, it must be anchored with concrete footing (concrete not included)

- Be sure that the UFO swing is assembled and placed on level ground

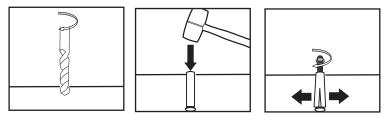
- Dig holes around swing leg tube, as shown in drawing in the next page. As you dig deeper, enlarge the diameter of the hole to fix the cement

- Place 2 inches of brick or gravel underneath the leg, as shown in drawing in the next page

- Use about 45 lbs. of concrete per leg

- Cover the concrete with dirt and protective surface material

Allow 6-7 days for the concrete to dry properly



Note: The maximum fall height for this product is 7 feet. The minimum ground clearance between the bottom of the suspended plays and the playing or ground surface must be 8 inches.



Please properly anchor the swing set to minimize the risk of injury or death.

If the swing set is used without proper anchoring, it could be dangerous and may cause injury.

# **Congratulations!**

You have now completed installing the equipment. Please make sure to go back and check all hardware and ensure all bolts and nuts are securely tightened before using the UFO swing.

# MANUFACTURER'S LIMITED WARRANTY

Jumpking warrants its products to be free from defects in material and workmanship under normal use and service conditions for ninety (90) days after the date of purchase. The frame is warrantied for 12 months after the date of purchase.

All products for which a warranty claim is made must be filed online and accompanied by sufficient proof of purchase along with images during the warranty period.

This limited warranty does not cover our products which: fail due to (1) normal wear; (2) abuse and neglect; (3) improper maintenance; (4) unauthorized repairs or alterations; (5) are used for commercial or other income producing purposes; (6) accidents and misuse or (7) weather related damages.

All warranties must be approved by Jumpking Customer Service before replacements are sent.

IMPORTANT: A missing part is not considered the same thing as a defective part or unit. If a part is missing, there is no need to return the entire unit to the store. In order to obtain fast replacement parts as provided by this warranty, please file claim online at www.jumpking.com to have the missing item replaced. Proof of purchase is required.

# For Customer Service, please call 1-877- 927-8777 or visit www.jumpking.com Monday - Friday 9:00 AM - 5:00 PM Central Time

### Jumpking 3970 Lindbergh Dr. Addison, TX 75001



Do not let children use the UFO swing until it is properly assembled and anchored (anchors not included). Constant adult supervision is required during use. Please make sure all supervisors have read and understand the warnings and use instructions contained in this manual. Do not allow access by children if any parts are missing or damaged. Call our customer service for assistance if any replacement parts are needed. Only official Jumpking genuine parts should be used. Use of non-authorized parts shall void the warranty on the product.